

# Stacy Croft

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Proven senior program/project manager with expertise in managing a broad range of technical projects across multiple industries, specializing in product and software development lifecycle management. Adept in managing large, cross-functional teams through agile, waterfall, and hybrid methodologies while adhering to budget and schedule constraints to accomplish program goals and exceed customer expectations.

## TECHNICAL SKILLS

Planning & Scheduling  
Resource Forecasting  
Configuration Management  
Risk Management  
Agile, Scrum, Hybrid, Waterfall  
Earned Value Management  
Contract Negotiation  
Technical Writing  
Cloud Computing  
Information Assurance  
IaaS | PaaS | SaaS  
Digital Marketing  
Search Engine Optimization  
Web Design  
User Experience

## SOFT SKILLS

Organizational Leadership  
Continuous Improvement  
Training | Coaching | Mentoring  
Cross-functional Teams

## PROFICIENCIES

Microsoft Office & SharePoint  
Microsoft Project & Visio  
Adobe Creative Suite  
Atlassian JIRA & Confluence  
Amazon Web Services  
SalesForce Service & Marketing  
Google Analytics & AdWords

## CREDENTIALS

TOP SECRET Security Clearance  
PMP (anticipated Aug 2017)  
Facility Security Officer Certificate  
Armed Security Officer License  
Notary Public License

## CAREER EXPERIENCE

**Dynamically deliver visionary solutions** on schedule and within budget; proactive thinker and adept at developing solutions for challenging problems and conceptualizing future program needs.

**Proactively manage the deployment** of a wide range of projects, including enterprise applications, hardware/software implementations, data migrations, system architecture design, and cybersecurity projects within budget and on time to achieve customer goals.

**Adeptly exercise leadership skills and influence** with cross-functional, diverse teams by effectively interacting with clients, stakeholders, and team members from all levels of disciplines to achieve project success.

**IT PROJECT MANAGER** at BAE SYSTEMS, INC. Feb 2014 – Present  
Hill Air Force Base, UT

Responsible for directing a \$42M program portfolio, managing resources, and collaborating with both internal and external customers.

- + Manage diverse projects, including software development, data migrations, classified environment deployments, and Air Force system accreditations.
- + Lead projects with over 50 cross-functional resources in a matrixed environment requiring task integration with other schedules and programs.
- + Maintain customer expectations with Air Force and internal personnel.
- + Led a year-long requirement gathering project producing multiple customer deliverables to define a roadmap for an integrated data environment to replace legacy Air Force systems.
- + Received award from the U.S. Under Secretary of Defense by implementing a risk management solution that improved the Air Force's financial management process.
- + Recognized by Air Force leadership for identifying a critical reporting deficiency and implementing a streamlined reporting method increasing program efficiency.

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## CAREER EXPERIENCE continued

### **DIRECTOR OF IT** at GMRE, INC.

Ogden, UT ▪ Jul 2012 – Feb 2014

Responsible for the overall planning, organizing, and execution of all company IT functions and projects as well as the support and maintenance of existing infrastructure and development of new technical solutions.

- + Directed projects, including data migrations, software implementations, facilities move, website redesign, and marketing/advertising efforts to meet internal and external customer requirements.
- + Deployed a company rebranding project, including a redesigned website, print products, and marketing material, improving the company's marketing position and search rankings.
- + Managed vendor relations, procurement, SaaS subscriptions, security systems, and quality assurance.
- + Authored, implemented, and maintained company-wide IT policies and procedures.
- + Designed and ensured continual operation of mission critical operations of networks and systems.
- + Developed recurring security and safety training material ensuring compliance with OSHA and government contract regulations.

### **SYSTEMS ARCHITECT** at DAVIS COUNTY INFORMATION SYSTEMS Farmington, UT ▪ Jan 2012 – Oct 2012

Responsible for the conversion of legacy client-side PowerBuilder applications to web for all county department functions.

- + Contributed to multiple projects, including a service desk workflow improvement project and a large-scale replacement of legacy applications.
- + Developed ASP.NET web applications in C# for all supported county departments.
- + Interviewed users and defined requirements to incorporate them into business use case documents.

### **SECURITY MANAGER** at E&A PROTECTIVE SERVICES, LLC.

Ogden, UT ▪ Jun 2006 – Apr 2012

Responsible for managing and leading a team of armed security officers for physical security enforcement and first responder duties for contracted IRS facilities.

- + Led multiple projects, including a documentation revamping project, a process improvement and continuity project, and a security clearance database redesign project.
- + Created a cohesive team attitude and ensured employee recognition for key contributions, which greatly improved morale and directly increased productivity.
- + Developed more efficient training material, improving use of technology resources by 50%.

### **TECHNICAL SUPPORT ENGINEER** at MASTERCONTROL, INC. Salt Lake City, UT ▪ Oct 2009 – Apr 2011

Responsible for installation and support of a document control web-based software solution for over 800 clients.

- + Led multiple projects, including development of an internal knowledge base, a process development tracking system, and a technical support documentation redesign.
- + Performed software quality assurance testing, validation, and configuration management for issue identification and improvements.
- + Worked with clients to ensure customer satisfaction and coordinated change requests.
- + Authored policies, procedures, and standards of practice for ISO compliance and administered the company's Salesforce implementation.

## EDUCATION

### **MASTER OF SCIENCE** at AMERICAN MILITARY UNIVERSITY Information Technology

Charlestown, WV ▪ Anticipated 2019

### **BACHELOR OF SCIENCE** at WEBER STATE UNIVERSITY, AACSB Accredited Information Systems & Technology, Software Development

Ogden, UT ▪ Dec 2012